



# Watervliet Housing Authority



April 2012

Charles V. Patricelli, Executive Director



• *Watervliet Housing Authority 273-4717*  
*ext. 201 Mary*  
*ext. 203 Matt*  
*ext. 204 Daria*  
*ext. 205 Mary Clinton*  
*ext. 201 Charles*

or  
*office@watervliethousing.org*

• *Emergency Number*  
*273-6085 (after hours)*

• *Watervliet Police Dept.*  
*or Fire Department*  
*911*

Resident survey? If we have your email address and a work order was completed at your apartment, you would have received an electronic survey. Fill it out and let us know how we did.



We have a Web site

**WatervlietHousing.org**  
Check us out!

Happy Easter from Staff at the WHA!

Office will be closed 1/2 day April 6 for Good Friday

## HUD Inspections ALL COMPLEXES

We will again be inspected by HUD REAC April 9th and 10th. We don't know what apartments will be selected so we have to give notice to everyone that in the event your apartment is selected that we'll be entering your apartment one of those two days.

We recently conducted a pre-inspection of all the units to correct items that need to be repaired. We found more than expected and many should have been called in by the residents. If you have something wrong in your apartment, call us. We found some apartments with disconnected smoke detectors, a serious violation of your lease, windows that had broken balancers that makes them difficult to open. If your basement electrical panels have rotted wood, call us, and we'll have it replaced.



## Resident Advisory Meeting



A meeting will be held with the members of the

Resident Advisory group on April 20<sup>th</sup>, at noon at the Joslin Office. The purpose is to discuss the policies and make any recommendations to our Annual Plan to be submitted to HUD in July of 2012. Any interested tenant of the WHA can call the office to join the group.



## Green Island INSPECTIONS

Green Island inspections will be held April 26<sup>th</sup> for all 13 apartments



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The Section 8 Family Self Sufficiency Program would like to introduce you to our program and explain a little bit about

what services we can provide to you and your family. The Family Self Sufficiency Program is a free program offered only to Section 8 recipients. Your participation in the program is completely voluntary and will not affect your eligibility for Section 8 rental assistance.

When you enroll in the FSS



program we work with you on goals like budgeting and financial wellness, credit repair and improvement as well as employment and

vocational training. We can also provide resources and referrals in any of the following areas; childcare, education, food, transportation, disability assistance, mental/physical health and legal services.

You may also be eligible to purchase a home using your Section 8 rental assistance subsidy. Successful participants of the Family Self Sufficiency Program are



eligible to earn a referral into the Section 8 Homeownership Program. Our Homeownership

coordinator can help you secure grants for down payment and closing costs and assist you with the home search and purchase process.

If you are interested in learning more about how you can begin working with the Family Self Sufficiency Program and our team of specialists please contact Kristie Sweet at 372-8846 ext. 127.



## 911 new system

If you need to call for the Police, fire or Emergency help you need to call 911. **DO NOT CALL THE OLD NUMBER 270-3833.** The City is now using 911 for ALL calls if you need help. If you call the old number you will get an answering machine that will take messages but if you need assistance it will tell you to hang up and dial 911, which you will be wasting valuable time.

Why the change, simply it is easier and more efficient and economical. The Albany County Sheriff Department will now be handling all dispatching and soon many other cities will be doing the same. If your only phone is a cell phone it will most likely go to the State Police but they'll transfer it to the Sheriff dispatch immediately.

We were taught use only 911 for an emergency, but now it is for EVERYTHING. If you have any questions, please feel free to call our office. **THIS TAKES EFFECT IMMEDIATELY.** Only call the 270-3833 number for general information that you can wait to get a return call back. You will need to leave a message and someone will get back to you as soon as possible.

# Around the WHA...

## Don't forget?

Don't forget you must have a working smoke detector in your apartment. There must be one on every level and in each bedroom. Report any problems to the office immediately. If found disconnected or missing it you could receive a 30 day notice to vacate.



## Let's Play Ball ...

At the park that is. Baseball is not to be played in the courtyards. Please report anyone who is violating this rule. The next window broken could be yours and you will be responsible for the repair.



## Clotheslines

Clotheslines are the responsibility of the tenant. Children have been known to pull on these lines, which can cause them to break or worse. To prevent children from playing with your clothesline get some rope and attach rings or hooks to each end. When you are done, unhook the line and take it home until the next time you do laundry.

## Education Opportunity Center Info

The school directs students and families to the Educational Opportunity Center in Troy at 145 Congress Street (273-1900). The EOC is linked to the GED program at HVCC ([www.hvcc.edu/eoc](http://www.hvcc.edu/eoc)) Questions are also answered at 629-HVCC

## Report Repairs

Report anything that needs to be repaired immediately. Waiting can make the problem worse and result in more costly repairs. **DO NOT TELL A MAINTENANCE MAN, REPORT ALL PROBLEMS DIRECTLY TO THE OFFICE.** We have a message service at night to record work orders. If you called in a work order, tell your children so they aren't surprised when the maintenance men come to do the repairs.



## Spring Clean-Up

Spring is here and when the snow melts everything looks dirty. Please help by raking and picking up papers. By raking and cleaning up the spring flowers bloom more easily. Let's all help make a good impression. If you need rakes call the office. Remember it's your home, so keep it clean!



## Water beds

Water beds are allowed only if you have tenants insurance that will cover any damage that may be done by the water bed to Watervliet Housing Authority property. The policy should be brought to the office so a copy can be placed in your file.



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# Things you should know...



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## Kids Get Depressed, Too

Depression is a serious condition that occurs in children as well as adults. Would you recognize depression in your child? Would you know what to do about it?

Checking for depression should be a routine part of your child's annual exam, but it may be difficult for a doctor to discover it during that brief time you need to know the signs:

- Frequent sadness or crying
- Hopelessness
- Recurring physical symptoms such as headaches or stomachaches
- Increased irritability or anger
- Fascination with violent games
- Low self-esteem
- Causing trouble at school
- Weight loss or gain

If you suspect depression, speak to your child's doctor, who is there to help. If depression is diagnosed, medication and therapy may be recommended. Make sure your child has a well visit every year and watch for signs of depression. If your plan includes mental health benefits through United Behavioral Health, call UBH at 1-888-320-9584 or go to [www.liveandworkwell.com](http://www.liveandworkwell.com) for more information and help find a mental health professional.



RV Well care will be in Joslin parking lot to hand out information about Health Care. Stop by to see what it is all about April 3rd at 11:00 am and April 5th at 9:00 am

## Learning how to deal with Pests



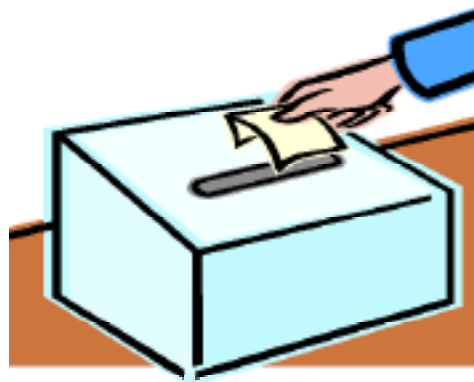
Staff from both the Cohoes and Watervliet Housing Authorities spent a day learning more about pests, how to identify them, control them and help educate our residents.

## Attention All Hanratta Tenants

The emergency pull cords located in your apartments are not directly connected to the Fire Department. When pulled, the cords set off an audio and visual alarm to notify neighboring tenants that you need help. If you hear or see these alarms call 911 immediately. The responding emergency personnel will follow the alarm to the apartment of the tenant in need of assistance.



# Spring is



## finally here!



### Troy Housing Authority tenant charged with grand larceny

TROY — A tenant at the Troy Housing Authority was charged with grand larceny after he allegedly did not disclose about \$3,800 in income. The tenant was arrested by deputies after a joint investigation between the Housing Authority and the Rensselaer County Sheriff's Office. The tenant was charged with third-degree grand larceny, a felony.

**Don't let this be you!** Please be sure to report all income to the Tenant Relations Office.

### Christmas Decorations

Please be sure all Christmas Decorations are taken down and stored until next winter. Staff will be around within the next few weeks to clean out the flower beds and prepare for spring.



### Tenant Commissioner Elections

Every two years tenants of the Watervliet Housing Authority vote for two of the seven Board members. The City Council of Watervliet appoints the other five.

Elections for Tenant Commissioners will be held on **June 13<sup>th</sup>**. A list of eligible tenants will be posted on the bulletin board at the office. Errors appearing on the list must be made known to the office not less than 60 days prior to the election. Nominating petitions for tenant members will be accepted at the office no earlier than March 2<sup>nd</sup> and must be received by April 6<sup>th</sup>, 2012 **BY NOON TIME**. Nominating petition forms can only be obtained at the office.



Roberta Gilson of the Day apartments and Regina Warner of the Quinn apartments are the current tenant commissioners. Any questions, please contact Matt or Mary Clinton for more information.

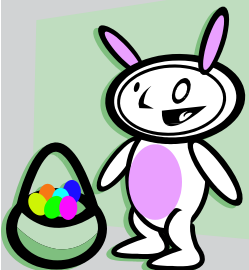


## 2012

# Around the WHA...



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## Spring Cleaning

Cleaning of windows is here. If you are a senior and you need help, call the Office and ask for a referral. If you need your windows cleaned and don't know how to remove them, call the office and someone will be glad to show you. It beats paying for a damaged window. Also if you install an air conditioner you **MUST** put a 2x4 under the unit to protect the storm window.

## Shopping Carts

Shopping carts are once again causing a problem. Yes, they are offensive to look at around the site but even more important is the potential harm that they could cause to children playing on the property. All carts should be returned to Price Chopper. Anyone violating this policy will be charged the time and cost to get rid of the cart.



## Grease Fire

We again had another grease fire in an apartment. The tenants were lucky that it was put out quickly with the fire extinguisher. The fire was caused by cooking with grease on the stove. Be very careful, keep the stove clean and especially the pans and the surrounding cabinets. Once it catches it spreads quickly. Never, ever leave the stove unattended, not even for a minute and never have your children cook with grease.



## Satellite Dishes

A law allows residents to install satellite dishes on patios or balconies or inside their apartments. It still bans them from installing satellite dishes in common areas outside their apartment. The law also allows owners and managers to continue to impose reasonable restrictions on residents' installation of satellite dishes, allows owners and managers to continue to ask residents for refundable damage deposits of several hundred dollars or require residents to purchase liability insurance to cover potential damage, such as drilling into fire walls, or personal injury when installing the dishes. Watervliet Housing requires dishes **NOT** to be installed in the front of any building, it cannot be visible from the street and you must submit a \$100 deposit for its installation. It cannot violate fire and safety codes. *Source Professional Apartment Management, Oct 2001.*



## Grocery Shopping

Did you know that Price Chopper has a bus that picks up seniors every Tuesday morning at 8am and takes them to the Latham Price Chopper. It's free and even if you don't shop it's a chance to get out for a while. For more information contact the office or be in front of the Quinn Community room or in the lobby of Hanratta.



# Moving Out?

## Information that you need to know before you leave the Housing Authority

**1. GIVE PROPER NOTICE TO VACATE.** Resident must give proper notice to vacate, as required in the lease.



**5. FILL IN HOLES IN WALLS AND DOORS.** Resident must fill in all nail holes and other holes in walls and doors.

**2. PAY ALL RENT DUE.** Resident must pay all rent and other charges, fees, and amounts due and owing to Owner by the date of move-out.

**3. LEAVE APARTMENT WITH NO DAMAGE.** The apartment must have no damage beyond ordinary wear and tear. Ordinary wear is any kind of damage or deterioration to the apartment, fixtures, linoleum, tiles, walls, windows, blinds, or appliances that naturally occurs over the useful life of the item, but was not caused by excessive or unreasonable use and treatment by the residents and occupants. Ordinary wear and tear does not include damage caused by resident's negligence, misuse, or abuse of the apartment.



**4. CLEAN APARTMENT.** Resident must thoroughly clean the apartment before move-out, including but not limited to, such items as kitchen appliances (including stove, oven, and refrigerator);

bathroom fixtures and tiles; closets; balconies; and floors.

**6. REMOVE ALL DEBRIS AND DISCARD.** Resident must remove all garbage and debris from the apartment and discard it.

**7. REMOVE ALL BELONGINGS.** Resident must remove all belongings from apartment.

**8. SCHEDULE AND COMPLETE PRE-MOVE-OUT INSPECTION.**

Resident must contact management to schedule a pre-move-out inspection before resident's move-out date.



**9. RETURN KEYS.** Resident must return all keys.

**10. LEAVE FORWARDING ADDRESS.** Resident must leave management a forwarding address for the return of Resident's security deposit and other necessary correspondence.



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# For your information...



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## Day Basements

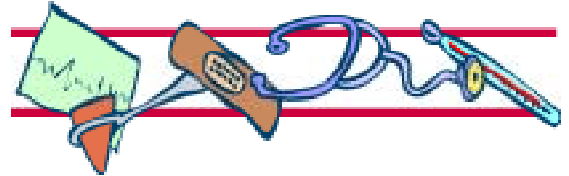
The basements for all Day apartments must be kept clean. They can't be used for living areas due to both housing and building code regulations. Keep all smoke detectors and lighting in proper working order. Don't let tragedy happen to you or your loved ones because you didn't take care of your areas.



## Health Care Proxy What is it and why should we have one?

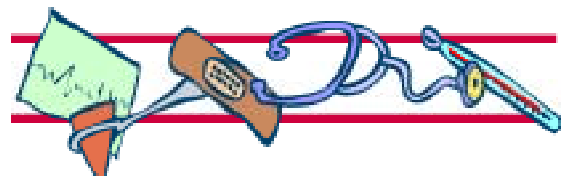
That's simple. It makes sure your wishes are carried out in the event of a major illness. Everyone says they are going to but keep putting it off. It's like a will. Don't wait till the last minute. If you ever need one, your health care provider can help you or you can always pick one up at the office or go to our website and click on forms. For more information you can visit the website at <http://www.health.state.ny.us/nysdoh/hospital/healthcareproxy/about.htm>

# SPRING



## Health Tip

Lift your spirits-with Chocolate! If you've always wanted a good excuse to indulge in rich chocolate, now it just what the doctor ordered. Chocolate is a wonderful mood booster. In fact, lots of delicious foods, including chocolate, confer this fabulous benefit they give your brain the nutrients it needs to feel happy.



## Attention Seniors – Combat loneliness with these simple tips

Experts agree that senior loneliness is a chronic issue. Many seniors feel that “empty-nest” syndrome after retirement, and even more so after the loss of a spouse. Prolonged loneliness can lead to a sense of isolation, depression, and even desperation. Feeling down on yourself, or relying on others for your happiness is no way to live. You should not blame yourself for not being as mobile as you used to be, or children for not visiting often enough. Instead make the most of your golden years with these simple tips:



- Find a hobby:
  - o Many craft supply stores (Michael’s and Jo-Ann’s fabrics) offer free, or discounted classes for crafts such as scrapbooking, cake decorating, pottery decoration, drawing, painting, jewelry-making and so much more!
  - o Visit your local library to find books and magazines on thousands of hobbies, such as cooking, golfing, baking, needlework, bird watching, astronomy, writing, etc. There, you’re sure to find ideas for hobbies that meet your interests and abilities.
  - o Write your memoir. Start by jotting down everything you can remember from your childhood and until present day. Then, organize the memories into groups (childhood, teen years, adulthood, etc.). Next, tell your story, as you remember it. Remember, it’s your life story, it can be told anyway you want it to be.
- Join a group:
  - o Check the local senior center for events happening all the time. Memberships are usually very low cost, and it will give you a great sense of community.
  - o At the local library you can join book discussion groups, knitting and crochet groups and many more all for free!
  - o Start going to church. If you’ve never been before, don’t worry, they always accept new members. It would be a wonderful support system for you and give you something to look forward to every week.
- Volunteer:
  - o Senior centers, libraries, pre-schools, soup kitchens, churches and many other community groups are constantly looking for volunteers. It’s a great way to meet new people and feel good about helping others. Check your local Penny-Saver for volunteer opportunities.
  - o Try helping out with the grandkids. Perhaps taking the shift from after school until dinner time would be helpful to their parents, and it would give you some quality time (but not too much) with the children. It would also break up your day a bit and it’s something you can do consistently without leaving your home.

If you live in an assisted-living community, take advantage of the various scheduled activities. They will help keep you active and combat the loneliness. The worst thing you can do when you’re depressed, is nothing at all. Find something that interests you and go with it!



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# Around the WHA...



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## Thinking about quitting smoking?

Call the New York State Smokers' Quitline: 1-866-NY-Quits (1-866-697-8487) or

[www.nysmokefree.com](http://www.nysmokefree.com) Whether you're thinking about quitting or ready to quit, call the NYS Smokers' Quitline for help and support.

- Free counseling with a trained quitline specialist



- Free NRT starter kit, if you're eligible
- A Quit Kit for quitting smoking
- Referrals to your local stop smoking programs

When the urge to smoke strikes, remember the 5 D's:

- Delay the urge to smoke, it will pass.
- Drink water to fight off cravings.
- Do something else to distract yourself...walk, call a friend, clean a closet.
- Deep breathe, it will relax you.
- Close your eyes and take ten deep breaths.
- Discuss your thoughts and feelings with someone close to you.



## Live-In's

There is no way to say it but it's simply FRAUD. Having someone stay at your apartment and not reporting it is fraud. Many think that "THEY" don't live there because they get mail at some other place, or they still say they live with their "mom", when in fact they haven't seen their mom in months. Staying in the apartment for more than 3 days and not reporting it is living there.

## Crime hurts the whole family.



Crime hurts victims AND their loved ones. Family members of crime victims also suffer loss of income, fear and anxiety, and stress-induced physical problems. If you or someone you love has been hurt by crime, there is help. Please call us.



## Watervliet Library Hours

Monday-Thursday 2-8

Friday 2-6

Saturday 11-3

For more info call: 274-4471

[www.watervlietpubliclibrary.org](http://www.watervlietpubliclibrary.org)

# What's going on?

## Will your child be ready for Kindergarten?



Every child learns and grows at their own inner pace, but have you ever wondered what your child may need to know as

he/she enters his/her first year of school? Below is a list of skills you may want to help your child develop before you send them off to their first day of Kindergarten. Teaching these skills to your child will give them the solid foundation and the confidence they need to be successful at school.

- Recognition of upper and lower case letters.
- Recognition of numbers 1-20.
- Counting in sequence 1-20.
- Ability to sing the alphabet.
- Ability to write first and last name.
- Ability to identify the Title of a book.
- Scans and moves finger from left to right across sentences in children's books.
- Recognition of several colors.
- Recognition of several shapes.
- Begins to write sight words (Stop, Cat, Dog).
- Can dress self.
- Begins organizational skills (put papers in folder etc.).
- Can express self in words when upset instead of crying.
- Can resolve conflicts with peers using words.
- Knows phone number and address.



If you need a trash can call us!

## Smoking? Still after all you read? Are you in denial?

Think smoking isn't affecting your health? Think again. Smoking reduces life expectancy by 15 to 25 years. It is the single most preventable cause of death. Why are you still puffing?



## Special note on pets

Our computer system now keeps track of your pet's shots and if the dog licence expires. You will receive two notices before they expire. After the second notice you will receive a notice to vacate. It is important that your pet has the proper shots and care all in accordance with the WHA pet policy.



Need health insurance?  
Are your children

covered?

If you feel that you might qualify for health insurance call 462-7040 to find out more. If you presently don't have insurance call now!

## Please don't waste energy!

It's getting warmer so naturally everyone wants to open their windows, so please remember to turn down your thermostats and radiators. We all pay for the waste, one way or another.



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# Tip Sheet on Mold

It is our goal to maintain the highest quality living environment for our residents. To help achieve this goal, it is important to work together to minimize the potential for conditions that could lead to the growth of naturally occurring mold.

## TIPS FOR RESIDENTS:

Residents can help minimize mold growth in their apartment homes by taking the following actions:

Open windows. Proper ventilation is essential.

- In damp or rainy weather conditions, keep windows and doors closed.
- If possible, maintain a temperature of between 50 and 80 degrees Fahrenheit within your apartment at all times.
- Clean and dust your apartment on a regular basis as required by your lease. Regular vacuuming, mopping, and use of environmentally safe household cleaners is important to remove household dirt and debris that contribute to mold growth.
- Periodically clean and dry the walls and floors around the sink, bathtub, shower, toilets, windows and patio doors using a common household disinfecting cleaner.
- On a regular basis, wipe down and dry areas where moisture sometimes accumulates, like counter-tops, windows, or windowsills.



- Use the pre-installed bathroom fan or alternative ventilation when bathing or showering and allow the fan to run until all excess moisture has vented from the bathroom.
- Use the exhaust fans in your kitchen when cooking and allow the fan to run until all excess moisture has vented from the kitchen.
- Use care when watering houseplants. If spills occur, dry up excess water immediately.
- Thoroughly dry any spill on carpeting.
- Do not overfill closets or storage areas. Ventilation is important

in these spaces.

- Do not allow damp or moist stacks of clothes or other materials to lie in piles for an extended period of time.
- Immediately report in writing to the management any failure or malfunction with your heating system. As your lease provides, do not block or cover any of the heating, ventilation or air conditioning ducts in your apartments.
- Immediately report in writing to the management any evidence of mold growth that cannot be removed by simply applying a common household cleaner and wiping the area. Also report any area of mold that reappears despite regular cleaning.
- Immediately report in writing to the management any inoperable windows or doors.
- Immediately report in writing to the management any musty odors that you notice in your apartment.



# Important Info...

## Financial Exploitation & Abuse of Seniors What to Do About It

On Wednesday, April 22 at 11 a.m. at the Hanratta Community Room representatives from Equinox will be making a presentation about Elder Abuse. The presentation is about 30 minutes long but is well worth your attendance. This is open to anyone having senior friends, relatives or parents. They will discuss the following topics:

- Respect and honor our elders
- Report suspected abuse, neglect or mistreatment
- Reach out for help in obtaining services

If you know an elderly person who is being harmed NOW, please call emergency--call 911

For more information, contact Equinox 24 hour hotline 518-432-7865



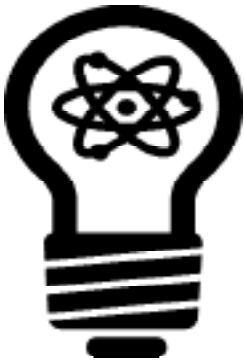
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## Blood pressure check at Hanratta

April 10th from 11-12. Come visit me to  
get your blood pressure taken!!!!

## Energy Conservation Again Top Priority



The Watervliet Housing Authority and Siemens Building Technology are working on a series of energy conservation measures to make your homes more comfortable and lower our energy costs.

New light fixtures, an energy management system, new hot water tanks that are more energy efficient, weather stripping for doors and caulking of windows and a host of other items.

You will be receiving more information on these various improvements. All of these improvements benefit both the authority and you our residents.

# Around the WHA...



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## Don't Block the Halls

During recent inspections at the Edwin Joslin Apartment Complex we noticed several tenants had their hallways full of personal belongings, blocking an entrance way. All tenants should please be aware that blocking an apartment entrance way is a serious fire code violation. Please be sure emergency personnel can easily gain access to both of your entry doors. Remember, in the event of an emergency time is of the essence.



## Hanratta Security

At a recent meeting some tenants voiced their concern about people freely roaming the hallways and being let into the building. As you know there is no door person to open and monitor the doors. It is up to every tenant to let in **ONLY** those they know. Don't be embarrassed by not letting someone in because they say they are going to visit someone else. Have them ring the doorbell of the tenant and let that tenant let them in. Please if you know of someone not following this procedure, let us know and we'll talk to them and explain the potential hazards of letting in unwanted individuals.



## Soup Kitchen

In these very difficult economic times the Immaculate Heart of Mary Parish has started a Soup Kitchen located at 2416 7th Ave Wvliet, Time 3:30 to 5:30 on

Monday's (Next to ImmHeart of Mary church) Also Take out is available. Please feel free to visit the kitchen and not only enjoy their great food but the great company as well.

## Pet Policy Reminder



As all tenants should be aware the Watervliet Housing Authority has a pet policy that all tenants are asked to abide by. This policy clearly

states the rules which the tenant must follow in order to be a pet owner.

In the recent months, we have found many of our residents are clearly not following the policy. We are finding multiple pets, non registered pets and we are finding a large number of cats being allowed to roam in and out of apartments. This is not fair to the tenants who are following the rules and have to deal with the mess an outdoor cat makes.

We realize that sometimes a cat can get out of an apartment accidentally but it is not OK to let them out even for a little while. Please be aware that any cats that we find outside roaming the property will be caught and taken to the animal shelter as a stray.

If you have a pet and do not have a signed, updated pet policy on record at the office, and do not have a security deposit for your pet you could be at risk for a 30 notice to vacate. **Is this worth losing your apartment over?**

# Seniors: Watch out for fraud

Senior citizens are especially vulnerable to certain types of crime and fraud. Although those that are at least 65 year old account for only 13% of the U.S. population, this age group represents 30% of the scam victims. This presentation gives seniors the information they need in order to help protect themselves from becoming victimized. Such information includes:

- Consumer fraud can happen at local stores, with any service provider, over the phone, through the mail and increasingly over the Internet.
- Being informed and understanding our rights concerning consumer protection is the best weapon to protect our loved ones, and this presentation by Attorney General office provides critical information. We encourage seniors to take advantage of free tools to aid in vigilantly protecting yourself e.g. Do Not Call Registry, Opting Out of Pre-approved Credit Offers, Obtaining credit reports only through [www.annualcreditreport.com](http://www.annualcreditreport.com), etc. Scam artists are masters of conceit so you want to be armed with knowledge: It is illegal for any lottery, sweepstakes, or loan providers to ask for any payment from you, including taxes or processing fees, before you collect your winnings. Debt settlement companies may end up hurting your credit rating through their practices, even though they claim the contrary.



And if you have been defrauded, the Attorney General's office will explain what can be done to right the wrong. Attorney General office has been fighting for New Yorkers on this front, including:

- Fuccillo East Greenbush case involved deceptive practices as cars that were former rentals were sold as something much better.
- Going after a New York City apartment broker for bait and switch schemes on Craigslist.org that bilked 4,000 New Yorkers out of nearly \$1 million dollars;
- And his office regularly investigates companies based on consumer complaints from forums just like this.
- GE Dishwasher Case in which commercial accounts were reimbursed for defective units, while consumers were not.

## PC's for Kids Program

If your son or daughter is attending school or college and doesn't have a home computer, give the office a call. We are getting donations of older but usable computer parts and then reassembling them into computers for children in the housing authority that need them. It will be on a first come first serve basis, with the older children receiving priority. There is no excuse now not being connected. This is the opportunity of a life time to have such a valuable tool in this very "Tech Valley" world. **Don't wait, call us now.**



2012



Thanks M&T Bank  
 We recently received  
 another \$2,000 to help  
 support our efforts on  
 the TV station.



### DAFFODILS

Don't miss  
 our 10,000  
 Daffodils that  
 were planted by  
 Grace Fellowship  
 Church.  
 Thanks for  
 making the WHA  
 a great place to  
 live!



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## Resident Surveys?



What do you think? We want to know. We have designed a new method and a more efficient way of asking what you think using the technology we have in place. Now that we have email addresses from a majority of our tenants we can email you a survey form immediately after a work order is completed for your unit. You may have a great suggestion or something that will help both of us with serving you better and easier for us. When you get the survey, fill it out and all you have to do is press "SUBMIT" and we'll get it.

## Last call for High School Seniors!



If you're a graduating high school senior and going to college and need a laptop for school, the Watervliet Housing can help. We have received donations to purchase several refurbished laptops that are in excellent condition. The laptop is FREE as long as you complete one full year. Contact our office to put your name in before they all get taken.



April 2012

**Charles V. Patricelli, Director**

**Watervliet  
 Housing  
 Authority**

2400 Second Avenue, Watervliet, NY 12189